MYPC Connect - MAC

This guide shows how to connect to Lawson Lundell's remote system. There is a one-time software installation that will need to be completed.

WINDOWS APP

You need to install the Window App on your MAC before connecting to the remote portal.

This is a one time installation, please see the notes regarding compatibility. If you are currently running *Windows Remote Desktop*, support for this program from Microsoft has ended and you will need to upgrade to Windows App.

COMPATIBILITY

The Windows App is compatible from **MAC OS 10.14** (2018 Mojave) to latest version MAC OS 15 (2024 Sequoia). Please ensure that your MAC OS listed below.

> **MAC OS 15 Sequoia** (2024): September 16, 2024.
> **MAC OS 14 Sonoma** (2023): September 26, 2023.
> **MAC OS 13 Ventura** (2022): October 25, 2022.
> **MAC OS 12 Monterey** (2021): October 25, 2021.
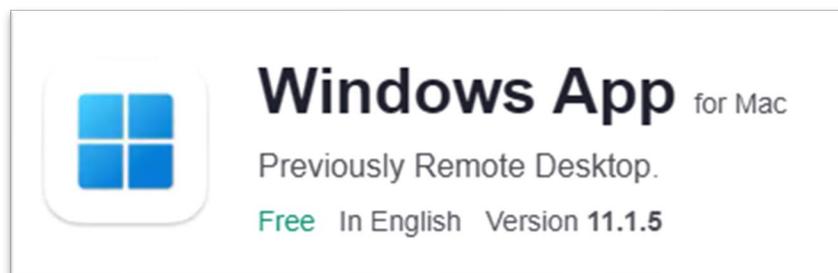> **MAC OS 11 Big Sur** (2020): November 19, 2020.
> **MAC OS 10.15 Catalina** (2019): October 7, 2019.
> **MAC OS 10.14 Mojave** (2018):

1. On your MAC, open the **App store**.

2. Search for **Windows App**.

3. Click **Get** to begin the installation (same procedure to upgrade from Windows Remote Desktop).

CONNECTING TO LAWSON REMOTE PORTAL

1. Using Chrome, navigate to: https://mypc.lawsonconnect.com

2. Type in your **Username** and **Password**.

3. Type in the **Captcha** and click **Log In.**

4. You will be prompted to enter the *six-digit* code passcode from your DUO app.

ONE TIME INSTALLATION OF SECURE ENDPOINT MANAGER

The first time you log in to the portal, you will be prompted to install the *Secure Endpoint Manager*.
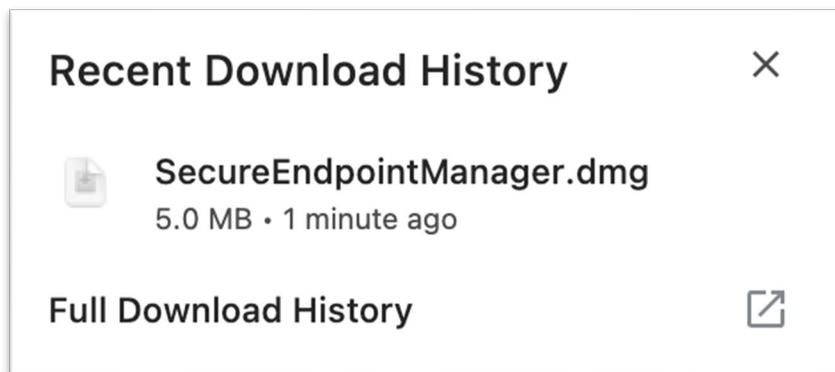
(a) Click **Install**.

Secure Endpoint Manager

Click Install to access resource on the corporate network. This process will set up components on your computer used to access the corporate network and ensure that they are kept up-to-date on this computer.Clicking Log out will end your session.

[Install] [Log out]

Important: Your personal firewall may ask you to grant permission to this program to access the internet. You must "Unblock" or "permit" this request for the installation to succeed.

If you have not accepted the "Secure Endpoint Manager" prompt and landed on this page, please cancel all prompts and refresh/reload the current page to start over.
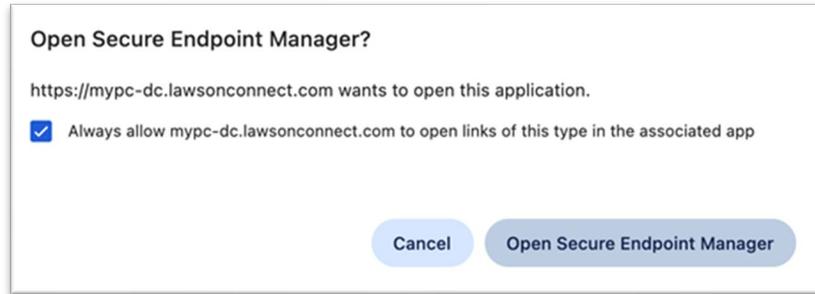
(b)   Click the **Download** icon and click to run the **Secure Endpoint Manager** program.

(c)   **Drag** the *Secure Endpoint Manager* to the *Application* folder to install.

5.   With the Secure Endpoint Manager installed, logging in to the portal, click **Always allow...**

6.   Click **Open Secure Endpoint Manager.**

7.   You may get a warning regarding the app being downloaded from the internet, click **Open**.
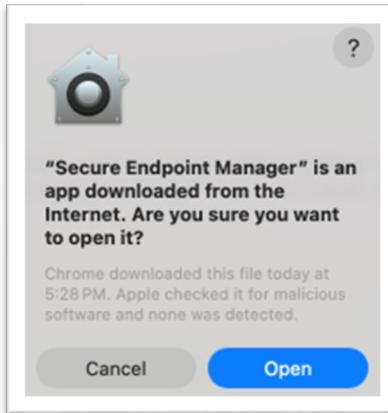
NOTE: Depending on the security settings on your MAC, you may need to change your security to allow third party applications to run. This is a one-time setting change.

(a)   Click the **Apple** logo located on the top left of your menu bar.

(b)   Click **System Settings**.

(c)   Click **Privacy & Security**.

(d)   Set **Allow applications from** to **App Store & Known Developers.**
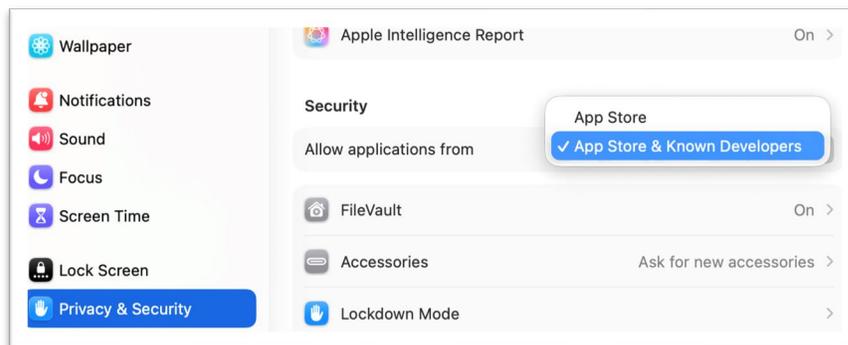
8.   Click **My Office Computer** and login to your office computer using your ID and password, you will need to approve the login via DUO

- **My Office Computer** – Select this option for dual monitor setup at your home.
- **My Office Computer** – Single Monitor – Select this option to work on one monitor or if you are using an iPad.
- **My Office Computer** – Wide Monitor – Select this option is you have a large wide monitor at home.

9.   When logging out, log out of your work PC and on the SonicWall portal, click your **Initial** and click **Log out**.